

AGM NZ Triage Report 2024

Katie Smith – National Triage Course Director

Triage Courses

CENNZ continues to be committed to provide the CENNZ-NZNO triage course, throughout New Zealand. There have been 14 triage courses held over the past financial year (1 Jul-30 Jun), including several smaller regional courses to try to support those areas. The triage courses continue to be in high demand. Total courses for 2024 calendar year will be 16 courses, with a total of 335 attendees.

Changes had been required to the registration forms to ensure that the nurses attending the course, have the appropriate skill and knowledge base to achieve the required outcomes, this seems to be working well.

The largest piece of work over the last nearly 2 years has been a complete review of the triage course content, with updates to the triage tools, course workbook manual, and teaching modules to include up to date topics on cultural safety, sepsis, trauma care, and mental health. The triage course review was undertaken in several stages, with feedback from triage instructors, CENNZ committee and stakeholders. The content of the course was reviewed, feedback undertaken, and content re-reviewed. Alterations to the course content were made, with several variations before the current working version.

The formal course roll out of the updated course content occurred in July 2024, with minor changes to the course post this, with feedback from the instructors and students.

The course review is now complete, with the new content being taught in 2025, with new manuals, new slides and teaching materials.

This review was undertaken by a large group of individuals, and many hours spent in reviewing and altering content. Special thanks to Suzanne Rolls for the many hours put into this project.

Triage Instructors

Currently there are 16 triage instructors spread throughout New Zealand, Recently, expressions of interest for new triage course instructors were requested, and these will close at the end of October 2024. Having instructors spread throughout New Zealand has increased our ability to hold larger city courses, as well as some smaller regional courses, if required. Some challenges with travel from regional centres has had additional costings to cover travel and accommodation for instructors, however

this is minimised where possible. This year has seen one instructor step out for 12 months for professional development, and one away on maternity leave. These instructors will return in the 2025 teaching year. We have seen the resignation of two instructors, and I would like to thank Erica Mowat and Sue Addison for their ongoing contribution in this space.

The annual Instructor face to face was held in May, over 2 days, and included the roll out of the new triage course, instructor manual and issues around pay were discussed. Thank you to the triage instructors, who through their continued support, commitment and experiences, provide excellent teaching opportunities to the attendees of the courses.

Course Costs

The cost of the triage course was increased in 2024, and at this stage, prices will remain static.

Member: \$595 (from \$550)

Non-Member: \$750 (from \$650)

I would like to take this opportunity to acknowledge and thank Sharyne Gordon, from the NZNO administration team. For the ongoing administrative support, she has provided behind the scenes to the triage Courses, course attendees, instructors, and the coordinator. These courses could not run without this support.

Triage Courses 2024

Nelson	17/18 February 2024
Gisborne	24/25 February 2024
Christchurch	22/23 March 2024
Waikato	23/24 March 2024
Taranaki	6/7 April 2024
Hawkes Bay	13/14 April 2024
Dunedin	18/19 May 2024
Tauranga	25/26 May 2024
Lower Hutt	8/9 June 2024
Wellington	27/28 July 2024
Whangārei	31 Aug - 1 Sept 2024
Christchurch	6/7 September 2024
Christchurch	20/21 September 2024
Waikato	19/20 October 2024
Lower Hutt	2/3 November 2024
Tauranga	9/10 November 2024